



Symphony SNN

Simplify and quicken your Street Naming & Numbering process



Street Naming & Numbering

Fulfill your SNN requirements quickly and easily

Symphony SNN is a powerful, easy to use tool that enables you to quickly and simply manage the complete lifecycle of naming a street or numbering a property.

Local authorities have a legal obligation to allocate names and numbers to houses and the SNN process has a huge impact not only to the accuracy of the authority's address data but externally is essential to the post office, utility companies and the emergency services.

Symphony SNN is the most efficient and effective method of ensuring your location information meets these requirements.

Not only does Symphony SNN allow you to manage the complete street naming and numbering process, but most importantly it saves you both time and money.

Symphony SNN:

- Is fully customisable - it works the way you work
- Automates your processes - creates your letters, emails etc
- Keeps a full audit trail - ensures you and your team always know where they are
- Makes linking to the LLPG a simple process - configure the process to suit you

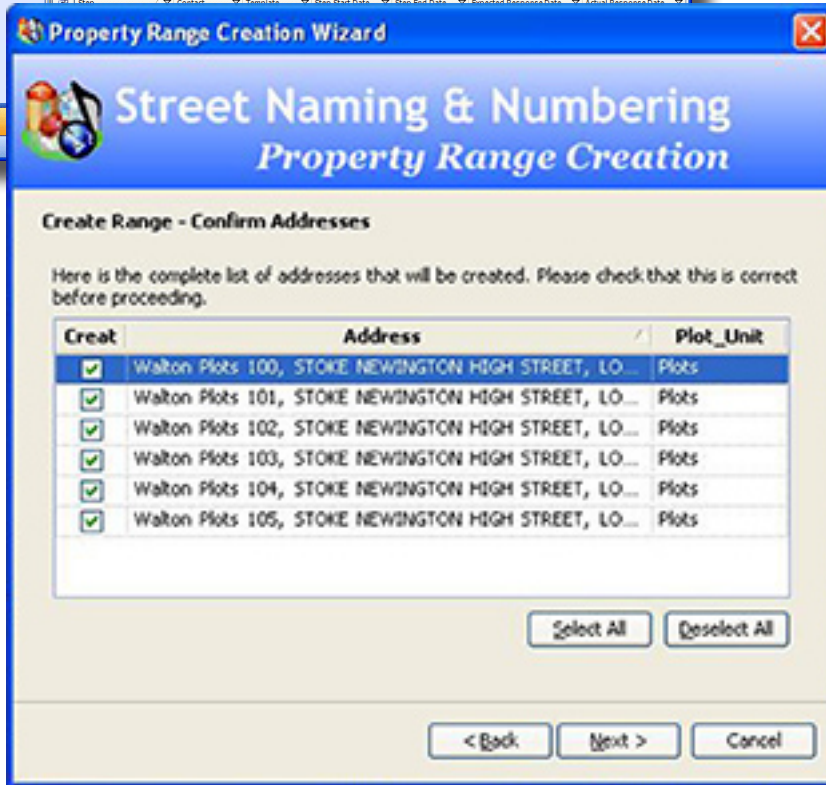
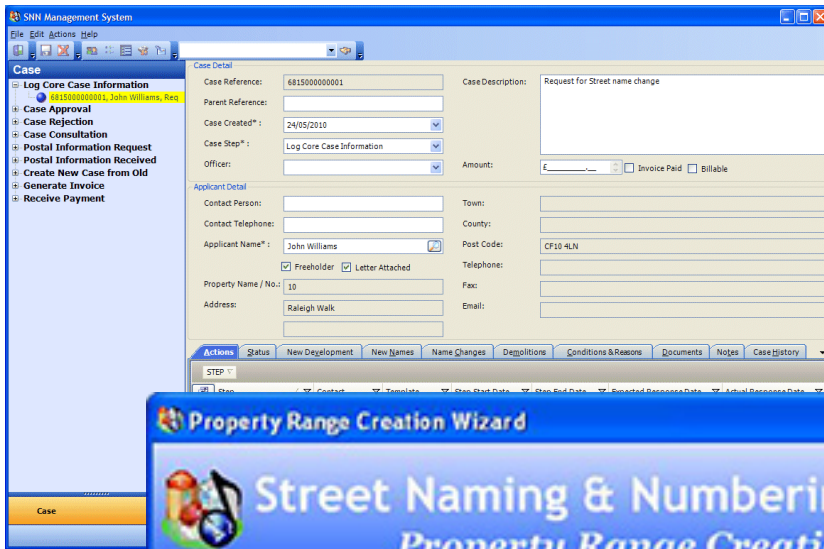
Symphony SNN does not force a methodology onto the Street Naming and Numbering Officer as it can be easily customised to allow you to work the way that you want to.

Benefits

A solution to manage the complete lifecycle of a street or property

- Automated email sending of notifications and consultations
- Manage multiple SNN cases which may have multiple scenarios
- Contact management of applicants, consultants and developers
- A complete case history, enabling all details to be logged
- Property range creation
- All SNN data in one place
- Configurable to your SNN processes
- Integrated with MS Word

"I could never go back to how it was before! Previously I had several access databases and volumes of paper work. I found it difficult to look up old historical issues, but now I am now able with, the assistance of Symphony SNN, to create entries in the summary console and look at outstanding historical issues'. I look forward to generating emails with location plans attached – it will be so much easier and will assist the utilities." - June Shobbrook, SNN Officer, Pembrokeshire County Council



How SNN can make your life easier...

Processing a new house name

Check the name against your database, to make sure no one else has registered the name in the area.

- SNN automates the search

Confirm in writing the acceptance of the name.

- SNN automates the sending of the confirmation

Send a list of Statutory Bodies who may need to be notified

- SNN automates the sending of the notification

Update the LLPG with the new name

- SNN automates contact with the LLPG custodian

Processing a new development

Enter new streets and plots into the system

- SNN allows for batch plot entry

Record all plans and diagrams

- SNN allows for the attributing of all documents to each case

Consult Royal Mail and the Emergency Services about the chosen street name(s)

- SNN automates the consultation

Confirm in writing the acceptance of the name(s)

- SNN automates the sending of the confirmation

Send details to all Statutory Bodies

- SNN automates the sending of the notifications

Enter the new development in the LLPG

- SNN automates contact with the LLPG custodian

Easy to use

As a part of the Symphony Suite, SNN shares the same attractive and intuitive interface that makes it the envy of the GMS community. After initial implementation and training you will be ready to start making efficiency savings almost instantly.

Fully customisable

We all like to work differently and the Street Naming and Numbering processes in local government have evolved to reflect the differences between Authorities and the people working those processes. SNN can be easily customised by yourself or one of our consultants to work in the same way that you work currently, so if for example you like creating your contact list before attaching documents then SNN will let you do this. With SNN you don't need to change your method of working.

Automation of Processes

Depending on the nature of the Street Naming and Numbering case there can be as many as 20 different organisations/departments that will require notification, which is why this is frequently the most time-consuming aspect of the Street Naming and Numbering process. SNN allows for the full automation of this process, which will not only save considerable amounts of time but a tremendous amount of paperwork.

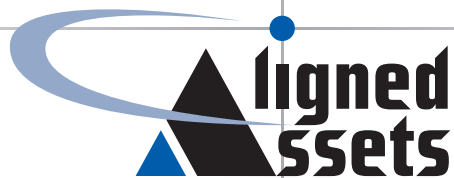
Full Audit Trail

Because of the complexity of the Street Naming and Numbering process, a full case history is essential not only for cases that you need to come back to after a period of time and know exactly where you are with them, but for accurate financial recording i.e. recording where your income is coming from. SNN will allow you to log everything from an email being sent, right through to payments received.

Linking with your LLPG

As if the Street Naming and Numbering process wasn't time-consuming enough, the details of each case require entry into the LLPG. If you are a Symphony user, SNN links directly with your LLPG. If you're not, then you simply automate the transfer of information to your custodian in a format convenient to all.

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